



(07) 5494 0113

Charging Your Home Care Package

Top Nosh Meals is a registered service provider for multiple Care Organisations operating across the Sunshine Coast and the more Northern suburbs of Brisbane.

Since 2017 Seniors with a Home Care Package are typically able to charge up to 70% of the total cost of their delivery to their home care package. An invoice is sent to your Care Organisation and the balance is paid direct to Top Nosh by you, the customer, via Debit or Credit Card typically the day prior to delivery. We refer to this process as 'Splitting the Bill' or 'Split Bills'.

There are a few steps to complete before we can deliver meals to you under these arrangements so we have put together this check list to help you understand and work through these following steps....

1 - Are you aware of the availability of Home Care Packages for Seniors in Australia and do you have a Home Care Package at the moment?

Yes - go to step 2

No or not sure - you can call us and we'll give you a basic overview but, if you are completely new to Home Care Packages - My Aged Care is the government organisation that look after Home Care Packages and is best place to start your enquiries. They can be reached on 1800 200 442 or

<https://www.myagedcare.gov.au/>

2 - Home Care Packages are administered by Care Organisations. Are you in regular contact with a Care Organisation and if so have you already discussed the possibility of charging a % of your Top Nosh delivery to your Home Care Package?

Yes - go to step 3

No - you will need to establish contact with a Care Organisation and discuss available options. In your discussions please ask them to email orders@topnoshmeals.com.au and advise us when we are able to commence charging your Home Care Package.

3 - Please call us to check to see if your Care Organisation has been in touch with us and if you are able to start ordering with us on a 'Split Bill' basis.

www.topnoshmeals.com.au

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